

Encore Rewards Online

Existing Player Profile Update

Revision History

Date	Description	Author
July 19, 2017	First Draft.	Raymond Lee
July 20, 2017	<p>Changed quick guide name to: Existing Player Profile Update.</p> <p>Added a note to step 1: Now players with an online account can update their personal information online rather than visiting Guest Services. This means they can self-serve updates to their address, communications preferences email etc.</p> <p>Changed bullet point format.</p>	Raymond Lee

- ❖ Step 1: To see the following screen, click on MY ENCORE from the top of EncoreRewards.ca. Please enter your Encore Rewards number and password and click on SIGN IN to log into your account.

My Encore

Sign in to your online account

Have an account but need online access? Click [here](#).


Encore Rewards Number
<input type="text" value="Encore Rewards Number"/>
Password
<input type="text" value="Password"/>
Forgot password?
Sign In

Not an Encore Rewards member?

Join now for access to:

- \$5 in FREE slot play for every 1,000 Points you redeem.
- Exclusive contests and offers.
- Monthly bonus Points for Double and Triple Diamond members.

[Join now >](#)

 **NOTE:** Now players with an online account can update their personal information online rather than visiting Guest Services. This means they can self-serve updates to their address, communications preferences email etc.


❖ Step 2: Once you have logged in, you can edit and update your information by clicking on PROFILE. From here, you can access and update your information for:

- Personal: address and phone number.
- Account: communication preferences and password.
- PIN: Encore Rewards card PIN.

The screenshot shows the Encore Rewards website interface. At the top, the navigation bar includes 'My Encore', 'Earn & Redeem', 'Promotions', 'FAQ', 'Locations', and 'Sign out'. The 'Profile' option is highlighted in the navigation bar. Below the navigation bar, the 'Your Profile' section is displayed. It includes a message: 'Please edit your profile if your information has changed.' The profile form has three tabs: 'Personal', 'Account', and 'PIN'. The 'Personal' tab is selected. The form fields are as follows:

Name	Billy Idol	Postal / Zip Code	V5M 0A6
Address	2940 Virtual Way	Country	Canada
Address Line 2		Home Phone	
City	Vancouver	Mobile Phone	
Province / States	BC		

A 'Save' button is located at the bottom left of the form.

 **NOTE:** Name and birthdays cannot be updated. Click SAVE to ensure your changes are saved once you are done updating each section.

❖ Step 3: Once you have successfully updated and **SAVED** a section of your profile, you will see “Profile Successfully Updated”.

Your Profile

Please edit your profile if your information has changed.

✔ Profile successfully updated!

Personal Account PIN

Communications Preferences

Email Address

edward.milne@gm

An email will be sent to you with a link to verify your email address.

I'd like to hear about exclusive members-only offers and contests, info about new casino games and changes, and stay up to date on the Encore Rewards program. I can unsubscribe at any time.

Yes, sign me up

No thanks

I'd like to be contacted about exclusive offers and other important info by way of *(select all that you prefer)*

Email

Mail to your home

Home Phone

Home Text

Mobile Phone

Mobile Text